



**LOS  
ANGELES  
LGBT  
CENTER®**

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**At-A-Glance**  
2018

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Building a better world for  
LGBT people—  
one person at a time.

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## Overview

Since 1969 the Los Angeles LGBT Center has cared for, championed and celebrated LGBT individuals and families in Los Angeles and beyond. Today, **we provide services for more LGBT people than any other organization in the world.**

We are an unstoppable force in the fight against bigotry and the struggle to build a better world; a world in which LGBT people can be healthy, equal and complete members of society.

We are also a lean, efficient organization ranked by Guidestar as the #1 local LGBT non-profit in the nation and have been awarded Charity Navigator's highest rating year after year.



Here are some examples of how **your donations** will help benefit the youth and adults who turn to the Center for help:

### \$10

A full day of meals for a homeless youth

### \$25

Access to a month's worth of support groups for a senior

### \$50

A full day of services (meals, shower, laundry, employment training, etc.) for one young person at our youth center

### \$100

Comprehensive HIV/STD testing and counseling for one client

## Our Services & Programs

The Center's more than 600 employees provide services and programs that span four broad categories: **Health, Social Services and Housing, Culture and Education, Leadership and Advocacy.**

## Our Clients

Each month, the Center welcomes more than 42,000 visits (*more than half a million each year*) from youth and adults who represent the full diversity of the LGBT community; people of all races, religions, genders, sexual orientations and ages—from the new-born child of an LGBT parent to seniors in their golden years. All our services, which are available to everyone, are free or low-cost.

## Annual Fundraising Goals

This fiscal year, the Center needs to raise nearly \$15.6 million in private gifts to support our many programs and services. An additional \$92.2 million must be raised in government grants and program fees.

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“ The Center offers a home and hope to those in despair. We must expand programs like the Center's that offer individual care and support for our most vulnerable youth and seniors. ” U.S. Senator Dianne Feinstein

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## Where Your Money Goes

Private gifts are essential to the Center's ability to respond to the people who turn to us for life-sustaining and life-saving services. While government is the largest single source of funding, it never pays for the entire cost of a program and some important programs have no government funding at all. Private dollars also help to support the Center's extremely efficient infrastructure.

## Our Locations

**McDonald/Wright Building** (Headquarters)  
1625 N. Schrader Blvd., Los Angeles, CA 90028

**The Village at Ed Gould Plaza**  
1125 N. McCadden Place, Los Angeles, CA 90038

**Youth Center Highland Annex**  
1220 N. Highland Ave., Los Angeles, CA 90038

**Los Angeles LGBT Center – WeHo**  
8745 Santa Monica Blvd. West Hollywood, CA 90069

**Triangle Square**  
1602 Ivar Ave., Los Angeles, CA 90028

**Mi Centro**  
533 Clarence St., Los Angeles, CA 90033

## Major Events

**48th Anniversary Gala Vanguard Awards**  
September 22, 2018

**Models of Pride**  
October 20, 2018

**AIDS/LifeCycle**  
June 2-8, 2019



## LAST YEAR



There were more than **20,199** client visits to our health center



Our Jeffrey Goodman Special Care Clinic provided treatment for more than **2,857** people with HIV/AIDS



Our pharmacy filled more than **158,242** prescriptions



Our HIV/STD testing and treatment program had more than **31,800** client visits



There were more than **3,034** medical visits to our transgender health program

## HEALTH

As the nation's largest and most experienced provider of LGBT medical and mental health services, we help LGBT people lead healthier, happier lives by keeping their minds and body well. All our services are free or low cost.

We're also one of the few Federally Qualified Health Centers in the nation with providers who specialize in primary care for LGBT people and with a research team working to advance the care and treatment of people in our community.

### HIV/AIDS Specialty Care

Since the earliest days of the epidemic, the Center has been providing leading-edge medical care for people living with HIV/AIDS. Today, 87% of the people living with HIV/AIDS in Los Angeles are gay or bisexual men and the demand for care is tremendous.

Through our Jeffrey Goodman Special Care Clinic, we provide a holistic approach to treatment and help clients with all aspects of managing their life with HIV, including case management, counseling and nutrition. No organization offers a wider and more comprehensive range of services for people living with HIV.

### Primary Medical Care

Our medical providers are experts at caring for lesbian, gay, bisexual and transgender people and understand the issues that disproportionately affect our community. Specialty practices include our Transgender Health Program and Audre Lorde Health Program.

Clients can always talk candidly and comfortably with our providers, knowing they're receiving state-of-the-art care regardless of their ability to pay.

### HIV/STD Testing and Prevention

One out of eight people who are HIV-positive and living in the U.S. don't know it. We're working to lower that percentage by offering free HIV/STD testing in Hollywood and in West Hollywood. Those who test positive for any infections can quickly get access to the Center's world-class specialty care and support services.

We also work in tandem with clinic staff to prevent new infections through social events popular with young gay and bisexual African-Americans and Latinos, innovative and educational digital initiatives targeting those most at risk, outreach in bars and nightclubs, and free condom distribution in venues popular with gay and bisexual men.

### Mental Health Services

For people dealing with any issue that feels beyond their control, including depression, anxiety, and relationships issues, the Center offers counseling for individuals, couples and families. We also offer psychiatric care, a wide variety of specialized counseling and therapy groups, and coming out support groups. For graduate students in all of the mental health related professions we operate a renowned clinical training program.

### Violence Prevention & Survivor Support

Our renowned STOP Intimate Partner Violence Program, honored by the National Crime Prevention Council, offers individual and group counseling for people who are victims of family violence and other crimes, a court-approved program for perpetrators of family violence, and a broad array of violence prevention services.

### Addiction Recovery Services

We offer many programs to combat substance abuse, including individual and group therapy, the convenience and anonymity of online chats with therapists, and a renowned outpatient program for those who want to stop using crystal methamphetamine and other substances. If drugs and alcohol are becoming a problem in someone's life, or in the life of someone close to them, we offer affordable services to help. We also host a variety of 12-step groups at The Village at Ed Gould Plaza.




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“ Before I found the Center I was homeless. I was also newly diagnosed as HIV-positive ... Now I have the best HIV treatments in the world, my t-cell count is on the climb and my viral load is undetectable. ” Kenneth, 22, client

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### Research

The Center's clinical research program conducts studies and clinical trials that are focused on improving the health and well-being of LGBT communities locally and globally. Our work contributes directly to scientific knowledge about the prevention, intervention and treatment of HIV and sexually transmitted infections and is funded by private industry, the U.S. Centers for Disease Control, National Institutes of Health, and others. We also collaborate with academic institutions such as UCLA, USC, and UCSF.

Our HIV research is aligned with the National HIV/AIDS Strategy, focusing on intervening at every stage of HIV infection: testing high risk populations, linking newly diagnosed people to HIV care, retaining them in care, starting them on HIV medications as soon as possible, supporting and increasing adherence to their antiretroviral medications, and ultimately reducing their HIV viral load to undetectable levels. This comprehensive approach is a complex but promising strategy for reducing “community viral load” and ultimately ending HIV/AIDS as an epidemic in the U.S.

### Pharmacy

Our pharmacy staff specialize in caring for LGBT people and their health needs and are experts in HIV/AIDS treatment. Clients can count on the Center's pharmacy staff to provide warm, personalized and prompt services, including free mail order delivery of prescriptions.



LAST YEAR



We served more than **75,500 meals** to homeless youth



More than **22,200 bed nights** were provided to homeless youth



We helped more than **146 homeless youth** find jobs through our Youth Employment Program



More than **1,300 youth and over 323 parents** attended our Models of Pride conference, the largest of its kind in the world

Our Senior Services Program benefitted **3,700** people over the age of 50



Each month, our Senior Services Program provides **140 social enrichment** activities and **12 support groups**



We provided legal-related services for more than **2,000 people**

SOCIAL SERVICES & HOUSING

The Center provides a vital social safety net for the LGBT community in all its diversity and a safe, welcoming place where individuals can find help, as well as hope, when they most need it.

Youth Experiencing Homelessness

On any given day there are 6,000 youth (ages 24 and younger) living on the streets of Los Angeles; a staggering 40% of them in Hollywood—one of the most popular destinations for youth experiencing homelessness—are LGBT.

Our Youth Center on Highland—open 7 days a week—offers a place to stay for a night or up to 30 nights; 3 meals/day; clothing; support groups; a charter high school, GED and college prep program; an employment preparation, training and placement program; and whatever support youth need to get off the streets.

We also offer medical care, counseling, a 24-bed Transitional Living Program (TLP) where youth can stay for up to 18 months, and even affordable apartments for the youth who graduate from the TLP. More than 90% of youth exiting the TLP have secured stable housing, and employment and/or scholarships to post-secondary institutions that enable them to live independently.

“ I should be dead by now. I began trading sex for money just to help make some of my ends meet when I was 14. Now, six years after leaving the Center’s Transitional Living Program, I am enjoying the life I was meant to have. I’m so grateful to the Center for saving my life ... and for giving me a life. ” Fabian Quezada, 29, former client

All Youth

We offer all LGBT youth (ages 24 and younger) the help they need to achieve their full potential through our LifeWorks program, which provides one-on-one mentoring by specially trained adults, a charter high school for LGBT youth who don’t feel safe or comfortable in traditional schools, college and trade school scholarships, workshops, social activities and the world’s largest free conference for LGBT young people (Models of Pride).

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“I would have been living in my car if the Center hadn't been there when I needed them. Thanks to them, I've got a new home—a place that I can afford—and have developed so many new friends through the events and activities they offer.” Alice Herman, 78, client

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### Seniors

There are an estimated 65,000 LGBT people over the age of 64 who live in Los Angeles, 68% of whom live alone. More than others of their age, LGBT seniors struggle to afford housing because they're four times less likely to have children and grandchildren to support them and twice as likely as their heterosexual counterparts to live alone.

Our Senior Services Program includes Triangle Square, the world's first—and L.A.'s only—affordable housing development (104 units) for LGBT seniors (originally developed by Gay and Lesbian Elder Housing, now a program of the Center). In addition, our large and fast-growing services for seniors help meet many of the life-sustaining needs of LGBT people over the age of 50, including food and case management, while providing a wide array of life- and health-enriching programs and activities that also help end the isolation so many experience.

We're also training other providers of services for seniors, including government agencies like the Veterans Administration, and advocating on the behalf of our clients, to help make the world a safer and more welcoming place for all LGBT people.

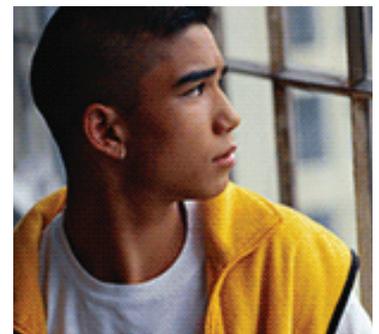
### Legal Services

Supported by a team of staff and volunteer attorneys, law students, paralegals, and interns, we are the country's largest community-based provider of LGBT legal services. We serve many of the legal needs of LGBT people, with a special focus on survivors of violence, undocumented immigrants, the transgender community and youth. We also provide LGBT sensitivity trainings and workshops for institutions and other service providers.

### Transgender-Specific Services

The Center is one of the nation's largest providers of transgender-specific services. People from throughout California and nearby states travel to our health center for the leading-edge care we offer through our transgender health program.

Through our Transgender Economic Empowerment Program, we're not only making workplaces more transgender friendly, we're helping trans men and women develop professional skills and find jobs with employers who welcome them. And for those who may be struggling with their identity and/or a transition, we offer individual counseling and support groups. We also host a number of transgender-specific events and activities, including Trans Pride LA and our annual transgender career fair.





## LAST YEAR

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More than **8,700** people attended cultural events at The Village



Nearly **1,000** people attended gallery openings at The Village



Our theatre productions were nominated for **47 awards** and won **37** of them



We helped **98 youth** prepare for their **GED exam** or get a **high school diploma**



**100%** of the young people who participated in our GED preparation program and took the exam passed

We offered **\$37,000** in college and trade school scholarships

## CULTURE & EDUCATION

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Because we believe arts and educational programs are integral to the health and well-being of our community, the Center is home to a vibrant gathering place where LGBT people and our allies from all walks of life come together to learn, grow and celebrate.

We also support the personal growth of individuals through educational and life-enriching courses, town hall meetings, and events that bring together the entire community to stay informed and connect with one another.

### Cultural Arts Program

In our galleries, and on our stages, we produce award-winning performances and host exhibitions that reflect and celebrate the lives and experiences of LGBT people. We're just as proud to showcase the work of emerging artists and performers as we are to entertain audiences with shows by celebrities like Kathy Griffin, Alec Mapa, Coco Peru and others.

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“It’s a great way to give back even though you’re performing. You feel like you’re helping out the community. Whatever ripple I’ve been able to make is infinitesimal compared to what [The Center does] on a daily basis.” Megan Mullaly

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### Charter High School

Because every youth has the right to an education in a place where they feel safe and welcome. We operate a charter high school at The Village, in conjunction with Five Keys Charter Schools and Programs, where all students are welcome and where diversity and acceptance are part of the campus culture.

### Scholarships

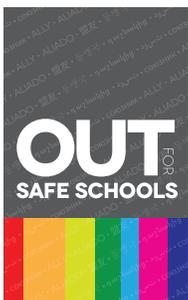
Each year, our LifeWorks program distributes more than \$35,000 in college and trade school scholarships to deserving LGBT youth, based on financial need, community involvement and other factors that affect their ability to reach their full potential.

### CyberCenter

Our David Bohnett CyberCenter and computer lab help bridge the “digital divide” by not only offering free Internet access, but the free use of office software to create a resume, build a spreadsheet or just brush up on software skills. They help connect, inform and enrich our vibrant community.



More than **100,000 teachers, administrators and other school staff in 10 major school districts** wear our “OUT for Safe Schools” badges identifying themselves as LGBT allies, as do **50,000 employees** of other school districts throughout the country.



At the end of 2016, **50 graduates** of our Emerging Leaders Program held **senior leadership positions** in LGBT organizations throughout China.

Emerging Leaders Program grads held **two AIDS Walks in China**, setting new fundraising and participation records for each.



The RISE Project **trained more than 670 social workers and foster agency staff** to help them better serve the 20% of foster youth who are LGBTQ.

## LEADERSHIP & ADVOCACY

The Center fights to advance civil rights and freedoms for LGBT people domestically and internationally through education, advocacy and community organizing. We also advocate locally and nationally for policies and funding streams that advance the health and wellness of our diverse community. And to build a stronger LGBT community, we provide leadership development programs for activists and technical assistance for LGBT organizations everywhere.

### Leadership LAB (Learn Act Build)

We organize and empower communities to defeat anti-LGBT prejudice locally, supported by a volunteer corps of hundreds; nationally, by providing assistance to LGBT-related campaigns throughout the country; and globally, by mentoring activists for LGBT equality from around the world.

We developed a method of voter persuasion called “deep canvassing,” independently studied by researchers and reported in the journal *Science*, that lastingly reduces voter prejudice against transgender people. It’s a method we’re sharing with LGBT leaders and progressive allies throughout the country.

Our **Emerging Leaders Program**, supported by funding from the U.S Department of State, is working to counter the influence of anti-LGBT activists in the world’s most populous country, China, and to advance freedoms for LGBT people there by identifying the country’s best and brightest activists and hosting them for five-week long internships at the Center.

### OUT™ for Safe Schools

We’re making school campuses around the country safer and more supportive environments for LGBTQ students. Specifically, we’re partnering with school districts and other education agencies to address issues related to school policy, culture and practices and we encourage faculty and administrators to wear our Out for Safe Schools™ badges, publicly identifying themselves as LGBT allies and sending a visible message to all students that LGBT youth are welcomed.

### RISE (Recognize Intervene Support Empower) Project

One in five of the kids in L.A.’s foster system, which is the largest in the nation, are LGBT or questioning. They’re twice as likely to report poor treatment and more likely to live in group facilities rather than with loving families.

We’re training social workers and other caregivers on how to provide culturally appropriate services for LGBTQ foster youth and we’re working to convince L.A. County officials to implement the service model we developed to help LGBTQ foster youth find stable, loving homes.

### Sister Organization Support

As the world’s largest and most experienced LGBT service provider, the Center considers it a core value and responsibility to share its expertise with other LGBT-related non-profits. Program leaders throughout the organization respond to numerous requests for assistance, guidance and support from domestic and international organizations and activists. And to help facilitate the sharing of information among all LGBT center, we co-founded and help support Centerlink, the national association of LGBT community centers.