



Health Services Notice About Good Faith Estimates

You have the right to receive a “Good Faith Estimate” explaining how much your medical care will cost

Under the law, health care providers need to give patients who don’t have insurance or who are not using insurance an estimate of the bill for medical items and services.

- As a Federally Qualified Health Center (FQHC), the Los Angeles LGBT Center’s Health Services department offers discounts based on income in accordance with federal poverty guidelines and household size. Center staff can help determine if you qualify. Please note that Sliding Scale Fee is not insurance and qualifying for Sliding Scale Fee only covers services accessed from the Center’s Health Services programs.
- You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services. This includes related costs like medical tests, prescription and injectable drugs, medical equipment, labs, and other fees for services provided directly by Health Services.
- You should receive a Good Faith Estimate from Health Services in writing at least 1 business day before your scheduled medical service or item. You can also ask for a Good Faith Estimate before you schedule an item or service.
- If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill.
- Make sure to save a copy or picture of your Good Faith Estimate.

You can reach Health Services’ billing team for questions about your billing and/or for a Good Faith Estimate dispute by emailing them at Billing@lalgbtcenter.org or by calling them at 323-993-8989. For questions or information about your right to a Good Faith Estimate, visit www.cms.gov/nosurprises or call 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.