

LOS ANGELES LGBT CENTER

HEALTH INFORMATION SYSTEMS

Launching Zoom Telehealth Reference Guide - Patient

Step 1

You will get a notification in your **email**, computer, and/or **text**, mobile device, about your upcoming virtual visit with your provider.

Email Notification:

Los Angeles LGBT Time for your appointm	Center ent! Wed 1:06 PM	9:06 8 < 60 +1 (3)	1
		Yest	erday 1:06 PM
Time for your appointment! Los Angeles LGBT Center <registration@phreesia D There are problem with how this resisae is displayed, disk here to Unsubsorbe</registration@phreesia 	-mail.com>	Fatient's Name tim your virtual vi Angeles LGB Txt STOP to o	he to start sit with Los ⊑ Center! pt out
	Your Telehealth Visit	Click the link https://phrees AZVuHmbMX	to start: <u>sia.me/</u> (U
	Districtions, Yea lates by experiment pagaintenant if the proper for your approach prove the protocol (a) to the bits sub-rest rest and the sides of the process descent particular sectors of the provement of the process descent sectors of the proce	The sender is R	not in your contact list. eport Junk
	Approximation of the Strategy Constraints of the Strategy American of List (19) The series of the Strategy Str		
	0000		
	The start matrix start attention to management part of motion dispatient or shared the start of motions, and start or any start or start of the start of the start attention of the start of motions, and the start or any start or start of the start of the start of the start of the the start of motions are begin attentions (start of the start of the start of the start of the the start of motions are begin attentions) and the start of the start of the start of the the start of motions are begin attentions (start of the start of the start of the the start of the start of the the start of the start of the start of the start of the the start of the start of the start of the start of the start of the start of the start of the start of the start of the start	(+) (Text Mes	sage 👲

Step 2

NOTE You will be prompted to install the Zoom application or launch from your web browser on your desktop and/or mobile device to conduct this virtual visit with your provider in the steps below. If you already have Zoom, great! You won't need to download Zoom again for future virtual visits.

<u>App</u>:

zoom Zoom Web Browser:

O LOS AMELLES LODT CENTER	This site is trying to open Zone Mechings. Phycologization comma area to tay one The spectrum. Integration of the spectrum o	Support English -
	Click Open Zoom Meetings on the dialog shown by your browser If you don't see a dialog, click Launch Meeting below by peeing a meeting, you agree to car Tores of Browse and Privacy Statement I see the termine	
	Don't have Zoom Claret Instante? Download Have Having Issues with Zoom Claret? Join Your Your Browson	
	60191 Doon Mos Connuciations to: All rights resource Prévary & Logal Praisons De liver fait luy Personal Information Cossie Preferences	

If you have any further questions or need assistance, please call **1-323-993-7500** during standard business hours.

Mobile Notification:



Step 3

Click on the email or text message to start the workflow for your virtual visit with your provider.



Step 4

Complete the steps to verify yourself.

Verify Who You Are	
	Please enter the patient's date of birth MM.00/YYYY Verify
Verify Who You Are	In order to complete the verification process we will send you a security code to enter. Select the phone number you would like the code sent to and whether to send a test or vace message:
	Please confirm the phone number you selected above: xxx:xxx:xxx xxi:xxx:xxx by clobing "send security code"; 1 acknowledge that 1 will receive a Text message at the phone number 1 have entered above. send security code

If you have any further questions or need assistance, please call **1-323-993-7500** during standard business hours.



LOS ANGELES LGBT CENTER

HEALTH INFORMATION SYSTEMS

Step 5

Clicking on **Start Meeting** will go to **Zoom** and then they will see this pop up asking to **Admit patient** to the meeting. **Click** on **Admit**.

Telehealth Virtual Visit	
Letter your preferred place	With the spectrum of the second se
Telehealth Virtual Visit	Cottone
	Vour are scheduled for a virtual elebenatio applications: The case any issues arise while starting your assister, preferred phone number and/or email address. Exter your proferred phone number for your teinhalth applicationse:
	xx xxx xxx terr you preferred email acts for your triefeasth appointment* vouremail (Popure mail com
	Thank you for entering your preferred phone number and enal address. If we do not see you begin your virtualivati on time, isomeone will contact you. Click continue below for instructions on how to begin your telehealth appointment.
	We look forward to speaking with you soon.
	Please click on the link below to launch your telehealth session. Start Telehealth Session

Step 6

You will then go to your provider's virtual waiting room. (NOTE: Make sure you do NOT leave the video session. This will end the session with the provider.)



If you have any further questions or need assistance, please call **1-323-993-7500** during standard business hours.



LOS ANGELES LGBT CENTER

HEALTH INFORMATION SYSTEMS

Step 7

Once the provider joins the virtual visit, you will be connected to your virtual visits.

(NOTE: Make sure you do not End the video session. This will end the session with the provider.)

